

# NMCI Press Conference

August 27, 2002

Presented by **Captain Chris Christopher**Navy Marine Corps Intranet

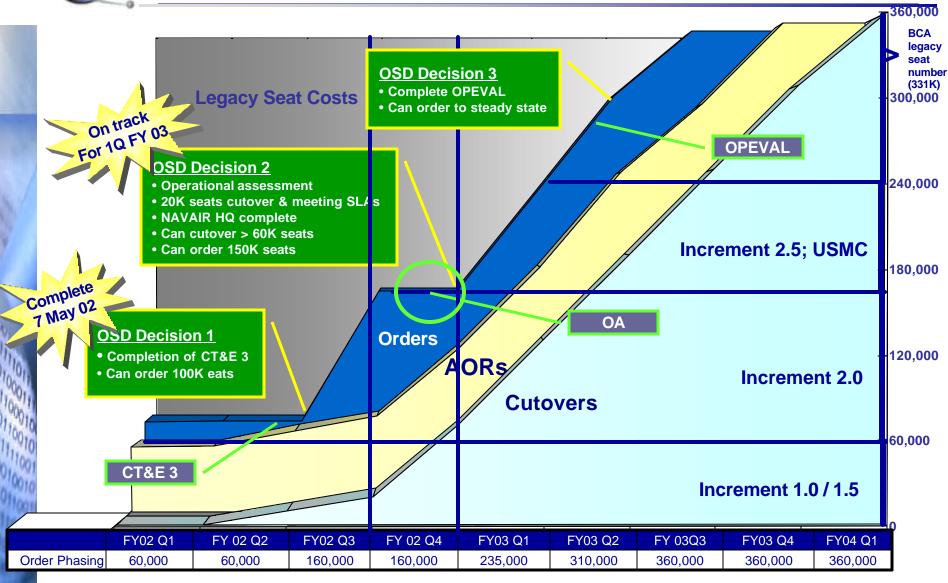




- Backbone: DISN and WorldCom vBNS+
- 3 of 4 NOCs, and 17 of 66 server farms.
- 2 enterprise help desks
- 100,000 seats ordered
- 60,000 seats assumed
- 21,000 seats cutover to NMCI
- Congressional support for contract extension



### **NMCI** Rollout



□ Cutovers □ AORs ■ Permission to Order NMCI Seats ■ Legacy Seat Costs



### Criteria

- Operational Assessment
  Testing (oa)
- 20,000 seats cutover
- 20,000 seats meetingSLAs

### **Status**

- Testing scheduled for Oct/Nov
- 21,000 seats cutover
- In progress

#### On track for Decision Point 2



## **Operational Assessment**

- Executed by DON; NMCI Program Manager / COMOPTEVFOR lead
  - Supported by selected government organizations and subcontractors
- Objective: Determine if NMCI provides the service that was intended
  - Does NMCI provide services sufficient for mission accomplishment?
- Day-to-day operations
  - Does enterprise solution support future operations?
    - IA, IO, Critical Processes (Legacy Apps, Help Desk, Loss of NOC, ET&E)
- Population includes Fleet operational sites (CINCLANTFLT HQ, NAS Lemoore), Reserves (NAF Washington) and business sites (NAVAIR HQ, SPAWAR)
- Entry criteria include:
  - Same number of seats as OPEVAL to ensure statistical significance
  - EMS capability: Tested, validated, on-line and collecting data
  - Unclassified and classified seats available for test
  - Navy approved Test and Evaluation Strategy Plan (TESP)



# Service Level Agreements (SLAs)

- Availability Help Desk MAC
- Interoperability
- ACD
- BAN/LAN-NIPRNET-External Network - Application Server Connectivity
- Application Response Time (Network)
- Application Response Time (Dialin)
- WAN Performance
- Unclas RAS Capacity
- Classified RAS

- SIPRnet
- Proxy and Caching Hit Ratio
- •E-mail Transfer
- Upgrade Backouts
- Currency / Configuration
- Reports / Audits / Planning
- Server Backups
- Video
- •IA / Other Government
- Customer Satisfaction
- Training



# "Independent" Test Agents

- COMOPTEVFOR Operational Testing
  - Operational Assessment Summer 02
  - Operational Evaluation Summer 03
- Navy Fleet Information Warfare Command (FIWC) Information Assurance Testing (Red Team Intrusion)
- Army Information Systems Engineering Command (ISEC)
  - Infrastructure Assessment Network Testing (BAN/LAN/WAN, Directory Testing, and Network Loading) and SLA Validation
  - SLA Process IV&V EMS IV&V, Process Procedure Reviews, Help Desk Audits, SLA Modifications/Verification
- Joint Interoperability Test Center (JITC) Interoperability Testing
- COMSPAWARSYSCOM (PMW 161) Green Team Security Auditing
- Institute for Defense Analysis (IDA) OSD Independent Test Oversight





